Dear Friends,

The entire Community Health family deserves our heartfelt gratitude for the extraordinary care, dedication and skill displayed throughout 2021, another year of challenges brought about by the pandemic. The response to the huge demands placed upon our staff, our facilities and our community were profound and reciprocal, with neighbors helping neighbors, families helping families, community organizations working together. Community Health is closer to the communities it serves than ever before. We are more effective and more powerful as a team and collaborating with the community has made us more engaged and connected.

- Participating in the Community Assessment and the Rutland Community Collaborative
- Using managed care services to access community resources
- Supporting Come Alive Outside, Farmacy, Farmer’s Market to address food insecurity and active living
- Taking part in community walks and fundraisers for suicide prevention, Alzheimer’s, child abuse prevention
- Celebrating 25 years in the Mettowee Valley
- Addressing needs of our future generations with kids vaccines and kids dental programs

We reacted to the needs and demands of the people who live in our communities through population health assessments; a new kids dental practice; kids vaccine program; self-management workshops; expanded telehealth behavioral health services for all ages; substance abuse and addiction recovery; telederm remote dermatology; school-based telehealth for pediatric behavioral health.

Our skilled professional and creative staff provided the innovation that carried Community Health along a path of adaptation and change in response to new needs and demands from patients, staff and stakeholders. Support for our innovation came directly from the top, from our volunteer board of directors who remained committed to our mission, adapting their work and communication to virtual meetings and presentations.

It’s been another demanding year, but we persevere and continue to adapt and respond to the needs of the community.

As a family, Community Health is dedicated to bringing comprehensive primary care services to all those who seek our help. We are strengthening our steadfast mission to bring the highest quality care with new facilities, accessible dental, medical and behavioral health services and the best possible experience for families and individuals in our service area.

While 2021 provided challenges to health care, we look to 2022 as a year that Community Health will become a destination for health and wellness, one where we can provide roadmaps to prevention, recovery and growth, a safe space to come for help to assess and understand our individual health challenges and a place where health education and self-care become part of our everyday routines.

Your health is our mission, and we will be true to our vision of the future of health care and “to be the foremost integrated community health center providing quality and collaborative care that is accessible to all people, in order to live their best lives and build stronger communities.”

Bob Riley
Board Chair

Mike Gardner
Chief Executive Officer
Community Health Board of Directors

Community Health’s Board of Directors consists of a chairman, vice chair and 16 directors. In accordance with the Federal Health Resource Services Administration (HRSA) regulations, the majority (51%) of the board members must be patients served by Community Health. The board members must, as a group, represent the individuals who are served by the health center in terms of demographic factors such as race, ethnicity and gender.

2021/2022 BOARD OF DIRECTORS

ROB RILEY, CHAIR
NANCY MORLINO, VICE CHAIR
CAROL BALLOU
MELBOURNE BOYNTON, MD
LUTHER BROWN
JOANNE CALVI
MADELEINE FAY
ROLAND “LENNY” GIBSON
RICHARD GRIFFITH

BETH HALPERN
ROBERT HEDDEN
THOMAS HUEBNER
LAWRENCE JENSEN
JADE MEAD
AMY MENARD
ROSEMARY PAYNE
SCOTT WEBB
SALLY WOOD

NON-VOTING MEMBERS

MIKE GARDNER, CEO
JILL JESSO-WHITE, SECRETARY TO THE BOARD
DEAN RINALDO, TREASURER
Farmacy Program
Health Resources and Services Administration Review

In 2021, Community Health completed an Operational Site Visit by the Health Resources and Services Administration (HRSA). Most health centers generally complete a site visit every three years for funding eligibility. Operational Site Visits are conducted to ensure federally funded health centers comply with Health Center Program requirements through oversight by HRSA’s Bureau of Primary Health Care. Areas reviewed during the visit include financial and clinical management, operations, monitoring and reporting, governance and quality improvement. The final report is expected sometime in 2022.

HRSA Community Health Quality Recognition

The Community Health Quality Recognition badges recognize Health Center Program awardees that have made notable quality improvement achievements in the areas of access, quality, health equity and health information technology.

Quality Leader
Community Health has been named 2021 Health Center Quality Leader Silver Awardee by the Health Resources and Services Administration (HRSA) ranking us in the top 20% of all community health centers in the US for overall clinical quality measure performance.

Quality Improvement Awards

HRSA’s Quality Improvement Awards, awarded annually in August, recognize health centers that deliver affordable, accessible, quality and cost-effective primary health care services and improve the range of services through modernization and efficiency.

Access Enhancer
Access Enhancer Awards recognize health centers that increased the total number of patients served and the number of patients receiving comprehensive services between 2018 and 2019. Community Health serves more than 80% of the residents in Rutland County.

Advancing Health Information Technology for Quality
Advancing Health Information Technology (HIT) for Quality Awards recognize health centers that optimize HIT services for advancing telehealth, patient engagement, interoperability and collection of social determinants of health to increase access to care and advance quality of care between 2018 and 2019. Community Health’s Telehealth system increased access to patients and strengthened care coordination for chronic care and behavioral health and established a school-based Telehealth system.

Health Disparities Reducer
Health Disparities Reducer Awards recognize health centers that meet or exceed the Healthy People 2020 goals, or made at least a 10% improvement across different racial/ethnic groups between 2018 and 2019. Population health specialists added to our health care network increase outreach, engage new patients, re-engage existing patients and address gaps in care.

Patient Centered Medical Home Recognition (PCMH)
Patient Centered Medical Home Recognition recognizes organizations that meet national standards for primary care that emphasize care coordination and ongoing quality improvement. Community Health provides services to address barriers to care in this rural, low income area, including transportation, education relating to health risk behaviors and facilitating insurance enrollment. With expanded capacity in our care management teams and increased care coordination, patients of all ages have been supported in accessing care, managing disease conditions and navigating care.

LAB CERTIFICATION
Our Castleton, Mettowee and Community Health Brandon blood draw facilities are operated by Community Health and provide services for Community Health patients. Community Health Castleton in Bomoseen is a moderate complexity lab and holds a certificate of compliance from the State of Vermont for laboratory services.

DIABETES EDUCATION PROGRAM
Community Health’s diabetes education program is accredited by the Association of Diabetes Care & Education Specialists (ADCES). Primary care patients take part in diabetes education programs with Community Health’s three certified diabetes educators (CDCES) and Level 2 paraprofessional at Community Health’s Brandon, Mettowee and Castleton practices.
For a second year, the pandemic has dominated our clinical, emotional and operational mindset. Our team of providers has worked to create safe and appropriate clinical care to protect our patients and staff while addressing the changing assessments and observations of the federal, state and local health officials who have guided us through the pandemic.

We’ve worked as a team, a team of directors and associate medical directors and clinicians keeping us on top of the medical, dental and behavioral health impacts of the pandemic as we maintained our mission to bring primary care to the population in our care region.

Population health is a new aspect of primary care that was embedded in our approach to create clinical care pathways to better address the health care issues for our patients, focusing on how to heighten the importance of prevention and wellness in our practices and in the lives of our patients. Care management has become an integral aspect of preventive health care, with skilled clinical professionals assisting the most vulnerable populations with everything from helping maintain treatment schedules and medication to overcoming housing and food insecurity. Community Health has dedicated new care management services to primary, pediatric, nursing home and behavioral health care.

The Community Health Needs Assessment, released in May 2021, provides guidelines for us to use when addressing the most pressing health care issues in our community. The report is conducted every three years in partnership with community members and local agencies. Community Health is one of the partners, emphasizing the importance of collaboration and community engagement in health care. The areas of major concern highlighted in the report include mental health, childcare, the aging community and limited access to housing, food and technology. A united approach to addressing the areas of concern involve sharing of goals, data and systems of care.

Finally, a major focus for Community Health has always been creating a workplace that is reflective of the communities we serve with dedicated workers who are committed to the mission and vision of the organization. In 2021, we recognized and are continuing to address these concerns: worker burnout as a result of the demands of the pandemic, an aging medical staff, nurse shortages and staff retention and recruiting in a highly competitive employment scene.

Our goals for the coming year include:
- maintaining sharp focus on the mission of primary care
- uniting primary care with public health strategies
- linking population health with our health care goals
- understanding the patterns of local social and structural health determinants
- creating a culture of “We” throughout Community Health

As Chief Medical Officer I see Community Health as a health care system that appreciates the possibilities for high quality longer life, an environment that advances the health of all and a family of health care providers that realizes the power of working together.
Community Health Behavioral Health services grew at a rapid rate in 2021, responding to the steady demand for the care our skilled medical, therapeutic, counseling, social work and care management professionals provide. We received 4,046 referrals for services; saw 2,925 unique patients for close to 23,000 visits; and our specialists met with 390 medication-assisted treatment (MAT) patients. We credit our incredible staff with helping to maintain an average no show rate of 18.7%, representing our dedication to keeping our patients on course with their treatment.

The provider staff expanded by 38%, with the addition of three psychiatric nurse practitioners and three psychotherapists. We created three new behavioral health care manager positions and completed our collaboration with the Centers for Health & Learning on Community Health’s Zero Suicide Initiative. Our physical practice space will expand in the coming year to accommodate offices and counseling space at the newly purchased Community Health building at 231 N. Main St. in Rutland.

The new care manager roles were created to coordinate services for patients with complex needs. The transitions care manager helps patients with recurring inpatient and emergency room visits. The primary care provider (PCP) care manager works with primary care patients who have mental health and/or substance abuse needs but are not actively involved in a behavioral health program. And the behavioral health care manager coordinates care for current Community Health behavioral care patients who are in need of additional support, providing consultation for treatment and linking patients to community resources.

In 2021 we saw increased coordination with community services, collaboration with educational and service-based organizations and added staff to address the most pressing needs during year two of the pandemic.

Reflecting on the extraordinary service and drive for excellence that lives throughout Community Health, I truly see Community Health as the key driver for changing the health outcomes of the Rutland region. The responsibility to help our community get through the pandemic is a perfect example of how Community Health has been an anchor for not only our patients, but to other health providers in the community.

As the largest FQHC in Vermont, we have an extraordinary opportunity to make a difference in the way we deliver care to the community by taking a population health approach. Population health has many definitions, but I define our approach as “focused initiatives on populations to create care pathways to standardize care for specific diagnoses to increase consistency and reduce health inequities.”

This past year was the inaugural year where we began to consider what the future of health care looks like - moving away from fee-for-service to value-based care. Transitioning from getting paid for quantity (how many) to quality (how well) will allow Community Health to shift more focus on prevention and wellness.

Community Health’s vision aligns perfectly with the future of health care reform: “To cultivate a healthy community where all individuals achieve their highest potential for health and wellness.”

**BEHAVIORAL HEALTH**
By Christopher Chadwick, MS, LADC, AFC
Director of Behavioral Health & MAT Services

**POPULATION HEALTH - LEADING OUR COMMUNITY TO IMPROVE HEALTH**
By Andrea Wicher, MSW
Director of Population Health & Quality
2020 and 2021 have been challenging years for care managers as Covid greatly increased the needed support from our team. We identified a much higher level of behavioral health concerns, stress and anxiety which only contributes to the needs of our very complex medical patients.

Since first initiating care management at Community Health several years ago, our team has grown dramatically. We constantly re-evaluate how we can continue to evolve as our community’s health care needs grow. For example, we created a position which coordinates care and services to support behavioral health patients transitioning from the emergency room and inpatient psychiatric services at Rutland Regional Medical Center. In addition, the barriers to the social determinants of health (transportation, safe housing, education, language and literacy skills) complicate those with medical complexity even more. It is difficult to focus on your medical care when you don’t have a place to live or can no longer afford your medications. Our team of care managers fill those gaps of care, providing resources, services and care coordination.

Our Nursing Home Service Line supports all of the patients within the three facilities in Rutland. Our nursing home care coordinators not only support our embedded providers in the nursing homes but work closely with the care managers in the practice sites, assisting in the transitions of care for a safe, effective discharge.

Care management at Community Health has demonstrated the highest level of excellence in providing care coordination and collaboration. Our care management team encompasses all of our practices to include primary care, pediatrics, behavioral health and our Nursing Home/SNF Service Line.

Plans are underway to expand our diabetes educational services, working collaboratively with our community stakeholders and our ACO, OneCare Vermont. Data from 2020 indicates that 13% of the population now has some form of diabetes and Community Health will be focusing on this as our first complex care diagnosis.

Care Management By Claudia Courcelle, RN, BSN, MSA, CCM
Director of Care Management
Community Health Centers of the Rutland Region was formed in 2004 as a 501(c)3 nonprofit health care center, a primary care network that was once part of what now is Rutland Regional Medical Center. Mettowee, Castleton and Brandon locations were part of the original hospital network. “In order to form a federally qualified health center (FQHC) you have to be separate from the hospital, have your own board of directors. So, we separated in 2004,” said Community Health CEO Mike Gardner.

A lifelong resident of Vermont and a patient since childhood at Castleton Family Health Center (now Community Health Castleton), Gardner joined Community Health in 2004 as chief financial officer. In 2006, Community Health qualified as an FQHC with a mission to “improve, promote and provide access to affordable health care to the Rutland Region.”

Carl Beckler, MD, a primary care physician at the Mettowee practice, was one of the first providers to join Community Health along with current providers Chief Medical Officer Bradley Berryhill, MD and H. Peter Diercksen, MD.

“The Mettowee building was built by the hospital and we moved there in October 1996,” Dr. Beckler said. “When Community Health came into being, they picked Grant Whitmer, a visionary, to run it. Grant brought in other practices. So, here we are in 2022, a pretty solid organization doing a lot of good work. I feel like I have seen it all the way through all of those changes.”

The Mettowee practice celebrated its 25th anniversary in 2021. The land that Community Health Mettowee sits on at 278 VT Route 149 in West Pawlet was purchased from local farmers Hazel and James Covino. A photograph of the Covinos by photographer Neil Rappaport is displayed in the Community Health Mettowee waiting room. “I’ve got people I’ve taken care of for 30 years,” said Dr. Beckler. “That’s pretty special.”

“Instead of providing just primary care, we grew to provide behavioral health, which is integrated in all our practices,” Gardner said. Community Health’s behavioral health program is one of the largest in the region. “We now have three dental practices, a pharmacy, pediatrics, lab and a care management program. We’ve expanded from three sites to nine sites. We went from 40 employees to 400 employees,” he said.

Shortly after becoming an FQHC, Community Health transitioned to an electronic medical record (EMR) system. “When I was a kid,” Gardner said, “I would rely on my parents to take me to the doctor. There was a paper chart.” Now, all of the medical records, all of the data is shared, the labs from the hospital or a specialist. “You have a nearly complete medical record available electronically,” Gardner said.

“Prior to the EMR model we never had any way we could run a report and say these patients haven’t been seen for a cancer screening or immunization. Now we can. We have the data and we are coming up with ways to use it in a smart way.”

Community Health joined Vermont’s Affordable Care Organization (ACO) OneCare, and is transitioning from a fee-for-service to a value-based payment model.

“It involves pulling all of our services together and using our resources in the most prudent manner, making sure patients are getting the right care at the right time at the right place; making sure we aren’t duplicating anything or wasting resources,” Gardner said.

In 2021, Community Health providers saw 45,000 individual patients and generated over 180,000 encounters.

The most recent service added is the care management program which includes over 20 care managers who work throughout the Community Health network from pediatrics to behavioral health. “We have resources that we provide for our patients even when they are not in the office seeing a provider,” Gardner said. “We have resources for patients to get help with referrals, medications, checking their blood pressure or blood sugar. We are being proactive.”

Community Health will always be part of the health care system that cares for people who are ill or injured, but the ACO model is developing a new approach to determining the preventive and wellness needs of the population from birth.

In 2021, celebrating the 25th anniversary at Community Health Mettowee was a reminder of the impact Community Health has had on bringing quality health care to the Rutland region. Growing from a small group of primary care providers to an integrated network of multiple services, Community Health continues on an impressive trajectory. We are a community-based organization that provides health care, wellness and preventive programs, career opportunities and a collaborative connection to an evolving population.
Connecting Through Communication

Educating, informing and connecting have been the themes for our internal and external communications throughout 2021. The more we shared our mission and vision, the more we strengthened the connections between providers and staff, colleagues and the community, patients and their families and those who care about health and wellness. Community Health’s bi-monthly internal newsletter “The Insider” and quarterly patient newsletter “Community Connection” are distributed online. Community Health’s Facebook and YouTube social media gained followers as we shared important announcements, benchmarks and acts of kindness that make us part of an engaged community. Follow us on Facebook!
### Annual Growth of Website Visits

**Top 10 Pages Rolling 12 Months (Y/E Dec 31, 2021) vs Same Period 2020 and 2019**

<table>
<thead>
<tr>
<th>Rank</th>
<th>Page</th>
<th>Page Views 2021</th>
<th>Page Views 2020</th>
<th>% Change 2021 vs 2020</th>
<th>% Change 2019 vs 2020</th>
<th>Notes: 2019 represents 100% pre-pandemic statistics. 2020 and 2021 both represent the emergence and presence of the COVID-19 pandemic. Total website visits continued on their path of growth/2021 page views increased substantially in 2021, outpacing 2019 and 2020 by 8.1% and 10.1% respectively. The Patient Portal saw a strong increase of nearly 44% in 2021, nearly doubling pageviews in 2 years, over pre-pandemic 2019. It appears more people are visiting the locations pages directly, and are using the locations directory, rather than using the telephone directory, which shows significantly declining visits. This indicates that people are finding what they need on the website without the need to call and ask for what they seek.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Home Page</td>
<td>50,135</td>
<td>42,242</td>
<td>7.8%</td>
<td>33,906</td>
<td>24.6%</td>
</tr>
<tr>
<td>2</td>
<td>Patient Portal</td>
<td>44,951</td>
<td>30,986</td>
<td>43.8%</td>
<td>23,582</td>
<td>31.4%</td>
</tr>
<tr>
<td>3</td>
<td>Locations – Rutland</td>
<td>24,581</td>
<td>19,682</td>
<td>23.6%</td>
<td>18,144</td>
<td>9.6%</td>
</tr>
<tr>
<td>4</td>
<td>Locations - Castleton</td>
<td>20,512</td>
<td>16,452</td>
<td>24.7%</td>
<td>17,512</td>
<td>(6.1%)</td>
</tr>
<tr>
<td>5</td>
<td>Providers</td>
<td>14,211</td>
<td>11,265</td>
<td>26.2%</td>
<td>12,584</td>
<td>(10.5%)</td>
</tr>
<tr>
<td>6</td>
<td>Locations Directory</td>
<td>12,773</td>
<td>12,646</td>
<td>1.0%</td>
<td>6,016</td>
<td>110.2%</td>
</tr>
<tr>
<td>7</td>
<td>Join Our Team</td>
<td>10,173</td>
<td>20,695</td>
<td>(50.9%)</td>
<td>22,604</td>
<td>(8.5%)</td>
</tr>
<tr>
<td>8</td>
<td>Telephone Directory</td>
<td>8,689</td>
<td>9,232</td>
<td>(5.9%)</td>
<td>13,751</td>
<td>(32.9%)</td>
</tr>
<tr>
<td>9</td>
<td>Location – CH Dental Rutland</td>
<td>7,475</td>
<td>6,283</td>
<td>19.0%</td>
<td>5,451</td>
<td>15.3%</td>
</tr>
<tr>
<td>10</td>
<td>Services</td>
<td>7,263</td>
<td>4,683</td>
<td>55.1%</td>
<td>3,803</td>
<td>23.1%</td>
</tr>
</tbody>
</table>

**Notes:**
- Total of all pages views.
- % Change 2021 vs 2020 reflects the growth in pageviews from 2020 to 2021.
- % Change 2019 vs 2020 reflects the growth in pageviews from 2019 to 2020.

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**SOCIAL MEDIA AND MEDIA**

**Systolic**

How much pressure your blood is exerting against your artery walls when your heart is beating.
Community Health Among the 100 Top Businesses in Vermont

Vermont Business Magazine is celebrating the 35th anniversary of the Vermont 100 edition, a compilation of the top 100 businesses in the state. Community Health is listed among the state’s largest 100 businesses, ranking 55th by revenue and 34th among the state’s services industry leaders.

BY THE NUMBERS

- $521,133 was subsidized through our sliding fee scale financial assistance program.
- Federal CARES Act funding from the US Department of Health & Human Services / Health Resources & Services Administration to ensure delivery of care and availability of testing during the pandemic.
- MAT Grant $9,000—Funding from HRSA to ensure availability of Medication Assisted Treatment prescribers for individuals with opioid addiction.
- Bi-State Dental Access Project $18,182.
- HRSA Federal 330 Funding $2,600,728—Support for Community Health Centers in providing care for medically underserved populations.

### Operating Income

- $56,017,788
- $60,000,000
- $40,000,000
- $20,000,000
- $0

### Patient Information

- Total Patient Visits: 205,086
  - In-Person: 182,695
  - Telehealth: 17,401
- Medical in-Person & Telehealth Visits: 17,683
- Behavioral Health in-Person & Telehealth Visits: 17,683
- Dental Visits: 1,751
- Care Manager Visits: 1,895
- Other Services (MAT): 25,353

### PAYOR MIX

- Total Patients: 45,353
- None/Uninsured: 6.1%
- Private Insurance: 38.6%
- Medicaid, CHIP: 29.9%
- Medicare: 25.4%
Roxane Combs-Faxon, 2021 Clinical Employee of the Year

Michele Cables, 2021 Clerical Employee of the Year

Community Health Pediatrics
BEST OF THE BEST
Amy Pfenning, NP
Best Nurse

Community Health Rutland
BEST OF THE BEST
Christopher Masillo, PA
Best Physician’s Assistant

Community Health Pediatrics
BEST OF THE BEST
Anna Carlson McCloy, MD
Runner up Best Doctor

Roxane Combs-Faxon, 2021 Clinical Employee of the Year

Michele Cables, 2021 Clerical Employee of the Year
SERVICE ANNIVERSARIES

5 YEAR SERVICE
Noreen Babcock, Medical Records, Financial Service
Alicia Backus-Duel, Licensed Practical Nurse, Mettowee
Brittany Beayon, Registered Nurse, Rutland
Mary Ann Bronson, Scheduling, Pediatrics
Rebekah Bruce, Medical Assistant, Allen Pond
Michael Burke, Medical Records, Financial Services
Loriann Carter, Front Office Admin, Shorewell
Roxanne Combs-Faxon, Licensed Practical Nurse, Mettowee
Traci Connors, Community Health Worker, Rutland
Janice Coolidge, Volunteer, Administration
Virginia Dalay, Licensed Practical Nurse, Express Care Rutland
Betty Ellingsen, Practice Manager, Mettowee
Angela Ettori, Registered Nurse, Castleton
Patti-Jo Glass, Medical Assistant, Rutland
Katie Green, Licensed Practical Nurse, Mettowee
Theresa Haywood, Nurse Practitioner, Allen Pond
Rebecca Heflin, Nurse Practitioner, Mettowee
Jessica Hughes, Registered Nurse, Patient Access Center
Emily Keeler, Pediatric Psychiatry Care Manager, Rutland
Marissa Lamoureux, Clinical Community Health Worker, Brandon
Debra Lane, Policy Program Specialist, Administration
Kelsey McClure, Medical Assistant, Castleton
Jean Morgan, Nurse Practitioner, Shorewell
Jean Pringle, Licensed Practical Nurse, Shorewell
Kristina Rizzarei, Medical Records, Financial Services
Leigh Ryan, Licensed Practical Nurse, Rutland
Lindsay Shaw, Medical Assistant, Castleton
Robin Sheldrick, Medical Assistant, Castleton
M. Margaret Thompson, Licensed Practical Nurse Care Manager, Shorewell
Jennifer Tinsman, Physician Assistant, Express Care Castleton
Kristen Tudhope, Registered Nurse, Brandon

10 YEAR SERVICE
Shawn Accavallo, Medical Biller II, Billing
Allison Adams, MD, Pediatrics
Lauren Austin, Referral Specialist, Castleton
Tiersa Crossman, Medical Assistant, Pediatrics
Rebecca Evegan, Population Health Coordinator, Administration
Julie Fiske, Referral Specialist, Patient Access Center
Pamela Forte, Project Coordinator, Administration
Marilyn Ganahl, Pharmacist, Brandon
Michele Parker, Manager, Patient Access Center
Joan Grimes, Licensed Practical Nurse, Allen Pond
Sarah Grimes, Clinical Applications Specialist, Administration
Leona Hickey, Medical Biller, Billing
Sue Laplaca, Radiologic Technologist, Rutland
Mariah Lensing, Medical Assistant, Rutland
Timothy Lensing, Physician Assistant, Rutland
Teddy Lovko, MD, Rutland
Indra Lovko, MD, Pediatrics
Susan Maravalli, Care Manager, Castleton
Christopher Masillo, Physician Assistant, Rutland
Tammy McClaren, Medical Biller, Billing
Judy Nelson, MD, Pediatrics
Rachel Radaker, IT Manager, Administration
David Schneider, MD, Pediatrics
Tammy Stearns, Radiologic Technologist, Rutland
Matthew Stevens, Physician Assistant, Express Care Rutland
Sara Thompson, Front Office Admin, Allen Pond
Tracy Upton, Director of Quality, Administration
Natalie Wetmore, Front Office II, Rutland
Stephen Wood, MD, Pediatrics
Carolyn Wos, RN, Pediatrics

15 YEAR SERVICE
Heather Hurlburt-Ducharme, Administrative Clerical Manager, Financial Services
Alyssa Potter, Practice Manager, Shorewell
Jill Read, Nurse Practitioner, Castleton

20 YEAR SERVICE
Bradley Berryhill, MD and Chief Medical Officer, Castleton

25 YEAR SERVICE
Robin Myers, Nurse Practitioner, Brandon

Watch for it! In July of 2022, H. Peter Diercksen, MD, will celebrate a 40-year service anniversary! He also plans on retiring later in the year. Thank you for your incredible service, Dr. Diercksen!
Community Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Community Health provides free aid and services to people with disabilities to communicate effectively with us. If you need these services, call 802-855-2097.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-802-855-2097.

ATTENTION: Si vous parlez français, des services d’aide linguistique vous sont proposés gratuitement. Appelez le 1-802-855-2097.

CHCRR.org